

## Balfour Beatty Communities Strives for 5 in Annual Housing Survey

The Annual CEL Housing Survey time is upon NAS Key West once again. In a few weeks, family housing residents will be receiving the CEL Resident Satisfaction Survey. Balfour Beatty Communities encourages residents to fill them out and return them.

By completing and handing surveys in, residents will qualify for weekly drawing. Great prizes to be announced.

"We truly strive to exceed our resident's expectations and hope that every resident enjoyed their home and the services that we provided," explained Patty Chase, Community Manager for Balfour Beatty Communities.

Once residents complete their surveys and seal them in the postage paid envelopes provided, they can simply bring it to the Balfour Beatty Communities Management Office and drop it in the authorized locked mailbox. Only CEL employees will open the returned envelopes. Survey results are completely confidential and anonymous.

"The survey allows us to see where we are succeeding and where there is room for improvement," said Chase "it's important for residents to fill them out honestly."

The survey deadline date is August 13, 2010.

